

1. Admission requirement

To be allowed to enter or stay on the campsite, you must be authorised by the manager or his representative. The latter is obliged to ensure that the campsite is kept in good order and that the internal regulations are respected. Staying at Le Chaponnet campsite implies acceptance of the provisions of these rules and the commitment to comply with them. No one may take up residence on the campsite.

2. Formalities of police force

Any person who is to stay at least one night on the campsite must first present an identity document to the manager or his representative and complete the formalities required by the police. Minors who are not accompanied by a parent or guardian for the duration of their stay are not allowed.

3. Installation

The outdoor accommodation and associated equipment must be installed in the specified location in accordance with the instructions given by the manager or his representative.

4. Reception office

During the whole opening period: open from 9am to 7pm (8am-7.30pm on Saturdays in July and August). At the reception desk you will find all the information about the services of the campsite, the tourist attractions of the area and useful addresses. A complaints system is available to customers.

5. Display of regulations

These rules and regulations are displayed at the reception desk. It is given to each client who requests it. The campsite's classification notice and the prices of the various services are also displayed.

6. Terms of stay

Stays must be paid in advance. A receipted invoice for the stay can be given to the client on request at the end of the stay. Any supplements are to be paid as they are incurred. No refunds will be made in the event of early departure.

7. Pets

Only one animal is allowed per pitch. It must be declared on arrival with the presentation of its "passport" for registration. Anti-rabies vaccination is compulsory. Category 1 and 2 dogs are not allowed. Animals must be kept on a lead and not left alone on the pitch or in the accommodation. Their owners are civilly responsible for them. Owners are also requested to pick up after their pets.

8. Noise and silence

Users of the campsite must avoid noise and discussions that may disturb their neighbours. Sound equipment should be adjusted accordingly. Doors and trunks should be closed as quietly as possible. There must be complete silence between 11pm and 7am.

9. Visitors

After having been authorised by the manager or his representative, visitors may be admitted to the campsite under the responsibility of the campers receiving them. Access to the aquatic area is strictly forbidden. They must pay the corresponding fee according to the duration of their visit. Their cars are not allowed on the campsite.

10. Cars traffic and parking

Inside the campsite, vehicles must drive at a speed limit of 10km/h. Traffic is forbidden between 11pm and 7am. Only vehicles belonging to campers staying on the campsite may circulate on the campsite. Each vehicle must be parked on its own plot or on the individual dedicated parking area.

11. Behaviour and installations aspect

Everyone is obliged to refrain from any action that could harm the cleanliness, hygiene and appearance of the campsite and its facilities, especially sanitary facilities. It is forbidden to throw water on the ground or into the gutters. There is a service area provided for this purpose. Household waste must be deposited in the rubbish bins, other waste of any kind must be taken to the waste disposal centre by yourself. The rubbish bin is located at the southern exit of the campsite. Washing clothes is strictly forbidden outside the bins provided for this purpose. The hanging of laundry must be discreet and not disturb the neighbours. It should never be done from the trees. Plantations and floral decorations must be respected. It is forbidden to put nails in trees, to cut branches and to make plantations. It is not permitted to mark out the location of an installation by personal means, nor to dig up the ground. Any damage to the vegetation, fences, grounds or facilities of the campsite will be charged to the person responsible. The pitch used during the stay must be maintained in

the same condition as the camper found it on arrival.

12. Security and other issues

a) fire and emergency situations

Open fires (wood, charcoal, etc.) are strictly forbidden on each site by prefectural decree, as are electric barbecues. Gas stoves or barbecues must be kept in good working order and not be used in dangerous conditions. In the event of fire, notify the management immediately. Fire extinguishers can be used if necessary. In general, we ask you to notify the management of any emergency situation and to call for help only in case of a life-threatening emergency. An emergency telephone is available at the campsite entrance.

b) theft

The management is in no way responsible for theft on the campsite. Report immediately to the reception or the guard the presence of any person on the campsite who seems suspicious. The users of the campsite are invited to take all the usual precautions for the safeguard of their equipment, in particular for bicycles, shoes or towels (avoid leaving your belongings outside your accommodation).

c) swimming pools

Everyone must respect the pool rules. For the safety of all, we remind you that our pools are not supervised and that minors are under the supervision and responsibility of their parents and accompanying adults. For reasons of hygiene, only swimming suits are allowed. Similarly, for babies, it is compulsory to wear nappies specially designed for swimming.

d) other

Heating in the rentals is not included in July and August. The wearing of the campsite wristband is compulsory for the entire duration of the stay. It is given free of charge at the reception desk on arrival.

Electric vehicles must not be plugged in inside the campsite. Ask at reception where it is possible to recharge.

13. Games

No violent or disturbing games (noise) may be played in the vicinity of the facilities, including the playroom. Children must always be under the supervision of their parents.

14. Garage mort

No material may be left on the unoccupied site without the agreement of the management. This service may be subject to a charge.

15. Offense to the campsite regulation

In the event that a resident disturbs the stay of other users or does not respect the provisions of these rules, the manager or his representative may, orally or in writing, if he deems it necessary, give notice to the latter to cease the disturbance. In the event of serious or repeated infringement of the internal regulations and after formal notice from the manager to comply with them, the latter may terminate the contract. In the event of a criminal offence, the manager may call in the police. Any material damage caused to the campsite but also disrespectful or undisciplined behaviour towards the staff or other campers will result in the expulsion of the persons concerned without any refund.

16. Image reproduction rights

You give permission to our campsite and to Yelloh! Villaget o take photographs of you, to record you or to film you during your stay with Yelloh! Village and to use the resulting images, sounds, videos and recordings using any media (especially on our website and our web pages : Facebook, Instagram and TikTok - on travel and tourism guides). This permission applies for you as well as for people staying with you. The sole purpose of this is to promote and to provide information about Yelloh! Village establishments and the Yelloh! Village network, and may in no event damage your reputation.